

June 29, 2016

Marlene H. Dortch, Secretary
Federal Communications Commission
Office of the Secretary
445 12th Street, SW
Washington, DC 20554

Re: WC Docket No. 14-58
2016 Form 481 Annual Report of Westside Independent Telephone Company
Study Area Code 351112

Dear Ms. Dortch:

Attached are one copy of each Stamped Confidential Document the Company wishes to file, two copies of the Redacted Confidential Document in redacted form and an accompanying cover letter for the FCC Form 481 annual report pursuant to 47 CFR sections 54.313 (f)(2) and 54.422 of the Federal Communication Commission rules.

A redacted copy of the Form 481 is being submitted to the FCC via its Electronic Comment Filing System (ECFS).

Westside Independent Telephone Company is filing certain financial information, reported pursuant to 47 CFR §54.313(f)(2), as confidential under the June 6, 2016 Protective Order (DA 16-624). Pursuant to that Order, each page of this filing has been marked "REDACTED – CONFIDENTIAL DOCUMENT." The non-redacted version of this information has been marked "CONFIDENTIAL FINANCIAL INFORMATION" – SUBJECT TO PROTECTIVE ORDER IN WT DOCKET NO. 16-175 BEFORE THE FEDERAL COMMUNICATIONS COMMISSION.

Westside Independent Telephone Company is also requesting confidential treatment of certain information being filed pursuant to 47 CFR §54.202(a)(1)(ii) and 54.313(a)(1) (five year service quality improvement plan) under 47 CFR §0.457 and 0.459. The redacted version of this filing has been marked "REDACTED – FOR PUBLIC INSPECTION." The non-redacted version has been marked "CONFIDENTIAL FINANCIAL INFORMATION" – SUBJECT TO PROTECTIVE ORDER IN WT DOCKET NO. 16-175 BEFORE THE FEDERAL COMMUNICATIONS COMMISSION."

Westside Independent Telephone Company is providing to the Office of the Secretary the original of the cover letter and one Stamped Confidential Document, FCC Form 481 for WC Docket No. 14-58. Also enclosed are two redacted copies of the FCC Form 481.

Two copies of this cover letter and each Stamped Confidential Document of FCC Form 481 are also being delivered to Mr. Charles Tyler, Telecommunications Access Policy Division, Wireline Competition Bureau, in accordance with the Protective Order.

Sincerely,

WESTSIDE INDEPENDENT TELEPHONE COMPANY

Jane Morlok, CFO

Cc: Charles Tyler, Telecommunications Access Policy Division
Wireline Competition Bureau, Federal Communications Commission
445 12th Street, S.W. Room 5-A452, Washington, DC 20554

**FCC Form 481 - Carrier Annual Reporting
Data Collection Form**

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	351335
<015>	Study Area Name	WESTSIDE INDEPENDENT
<020>	Program Year	2017
<030>	Contact Name: Person USAC should contact with questions about this data	Jane Morlok
<035>	Contact Telephone Number: Number of the person identified in data line <030>	7126732311 ext.
<039>	Contact Email Address: Email of the person identified in data line <030>	jmorlok@westianet.com
Form Type		54.313 and 54.422

(100) Service Quality Improvement Reporting Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010>	Study Area Code	351335
<015>	Study Area Name	WESTSIDE INDEPENDENT
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Jane Morlok
<035>	Contact Telephone Number - Number of person identified in data line <030>	7126732311 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	jmorlok@westianet.com

<110>	Has your company received its ETC certification from the FCC?	(yes / no) <input checked="" type="radio"/> <input type="radio"/>
<111>	If your answer to Line <110> is yes, do you have an existing §54.202(a) "5 year plan" filed with the FCC?	(yes / no) <input checked="" type="radio"/> <input type="radio"/>

If your answer to Line <111> is yes, please file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.

<112> Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your company is a CETC which only receives frozen support, your progress report is only required to address voice telephony service.

Westside - 5-Year Plan Progress Report with exchange map.pdf

Name of Attached Document

Please select the appropriate responses below (Yes, No, Not Applicable) to confirm that the attached document(s), on line 112, contains a progress report on its five-year service quality improvement plan pursuant to §54.202(a). The information shall be submitted at the wire center level or census block as appropriate.

- <113> Maps detailing progress towards meeting plan targets
- <114> Report how much universal service (USF) support was received
- <115> How much (USF) was used to improve service quality and how support was used to improve service quality
- <116> How much (USF) was used to improve service coverage and how support was used to improve service coverage
- <117> How much (USF) was used to improve service capacity and how support was used to improve service capacity
- <118> Provide an explanation of network improvement targets not met in the prior calendar year.

Yes
Not Applicable

**(300) Unfulfilled Service Request
Data Collection Form**

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010> Study Area Code	351335
<015> Study Area Name	WESTSIDE INDEPENDENT
<020> Program Year	2017
<030> Contact Name - Person USAC should contact regarding this data	Jane Morlok
<035> Contact Telephone Number - Number of person identified in data line <030>	7126732311 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	jmorlok@westianet.com

<300> Unfulfilled service request (voice)

<310> Detail on attempts (voice)

Name of Attached Document

<320> Unfulfilled service request (broadband)

<330> Detail on attempts (broadband)

Name of Attached Document

(400) Number of Complaints per 1,000 customers Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010> Study Area Code	351335
<015> Study Area Name	WESTSIDE INDEPENDENT
<020> Program Year	2017
<030> Contact Name - Person USAC should contact regarding this data	Jane Morlok
<035> Contact Telephone Number - Number of person identified in data line	7126732311 ext.
<039> Contact Email Address - Email Address of person identified in data line	jmorlok@westianet.com
<400> Select from the drop-down list to indicate how you would like to report voice complaints (zero or greater) for voice telephony service in the prior calendar year for each service area in which you are designated an ETC for any facilities you own, operate, lease, or otherwise utilize.	Offered only fixed voice
<410> Complaints per 1000 customers for fixed voice	0.0
<420> Complaints per 1000 customers for mobile voice	
<430> Select from the drop-down list to indicate how you would like to report end-user customer complaints (zero or greater) for broadband service in the prior calendar year for each service area in which you are designated an ETC for any facilities you own, operate, lease, or otherwise utilize.	Offered only fixed broadband
<440> Complaints per 1000 customers for fixed broadband	0.0
<450> Complaints per 1000 customers for mobile broadband	

(500) Compliance With Service Quality Standards and Consumer Protection Rules
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	351335
<015>	Study Area Name	WESTSIDE INDEPENDENT
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Jane Morlok
<035>	Contact Telephone Number - Number of person identified in data line <030>	7126732311 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	jmorlok@westlanet.com
<500>	Certify compliance with applicable service quality standards and consumer protection rules	Yes
<510>	Descriptive document for Service Quality Standards & Consumer Protection Rules Compliance	351335ia510.pdf

(600) Functionality in Emergency Situations
Data Collection Form

FCC Form 481
 OMB Control No. 3060-0986/OMB Control No. 3060-0819
 July 2013

<010> Study Area Code	351335
<015> Study Area Name	WESTSIDE INDEPENDENT
<020> Program Year	2012
<030> Contact Name - Person USAC should contact regarding this data	Jane Morlok
<035> Contact Telephone Number - Number of person identified in data line <030>	7126732311 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	jmorlok@westianet.com
<600> Certify compliance regarding ability to function in emergency situations	Yes
<610> Descriptive document for Functionality in Emergency Situations	3513351a610.pdf

**(900) Tribal Lands Reporting
Data Collection Form**

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010> Study Area Code	351335
<015> Study Area Name	WESTSIDE INDEPENDENT
<020> Program Year	2017
<030> Contact Name - Person USAC should contact regarding this data	Jane Morlok
<035> Contact Telephone Number - Number of person identified in data line <030>	7126732311 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	jmorlok@westianet.com

<900> Does the filing entity offer tribal land services? (Y/N) No

<910> Tribal Land(s) on which ETC Serves

<920> Tribal Government Engagement Obligation

Name of Attached Document

If your company serves Tribal lands, please select (Yes, No, NA) for each these boxes to confirm the status described on the attached document(s), on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:

- <921> Needs assessment and deployment planning with a focus on Tribal community anchor institutions.
- <922> Feasibility and sustainability planning;
- <923> Marketing services in a culturally sensitive manner;
- <924> Compliance with Rights of way processes
- <925> Compliance with Land Use permitting requirements
- <926> Compliance with Facilities Siting rules
- <927> Compliance with Environmental Review processes
- <928> Compliance with Cultural Preservation review processes
- <929> Compliance with Tribal Business and Licensing requirements.

Select Yes or No or Not Applicable

**(1000) Voice and Broadband Service Rate Comparability
Data Collection Form**

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	351335
<015>	Study Area Name	WESTSIDE INDEPENDENT
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Jane Morlok
<035>	Contact Telephone Number - Number of person identified in data line <030>	7126732311 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	jmorlok@westianet.com

<1000> Voice services rate comparability certification Yes

<1010> Attach detailed description for voice services rate comparability compliance 351335ia1010.pdf

Name of Attached Document

<1020> Broadband comparability certification Yes - Pricing is no more than the most recent applicable benchmark announced by the Wireline Competition Bureau

<1030> Attach detailed description for broadband comparability compliance 351335ia1030.pdf

Name of Attached Document

**(1100) No Terrestrial Backhaul Reporting
Data Collection Form**

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	351335
<015>	Study Area Name	WESTSIDE INDEPENDENT
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Jane Morlok
<035>	Contact Telephone Number - Number of person identified in data line <030>	7126732311 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	jmorlok@westianet.com

<1100> Certify whether terrestrial backhaul options exist (Y/N)

Yes

<1130> Please select the appropriate response (Yes, No, Not Applicable) to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(g).

(1200) Terms and Condition for Lifeline Customers Lifeline Data Collection Form	FCC Form 481
	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	351335
<015>	Study Area Name	WESTSIDE INDEPENDENT
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Jane Morlok
<035>	Contact Telephone Number - Number of person identified in data line <030>	7126732311 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	jmorlok@westianet.com

<1210>	Terms & Conditions of Voice Telephony Lifeline Plans	351335ia1210.pdf
		Name of Attached Document

<1220>	Link to Public Website	HTTP http://www.westianet.com/content/page/residential-financial-assistance-programs
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"Please check these boxes below to confirm that the attached document(s), on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:

- <1221> Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,
- <1222> Details on the number of minutes provided as part of the plan,
- <1223> Additional charges for toll calls, and rates for each such plan.

(2000) Price Cap Carrier Additional Documentation

FCC Form 481

Data Collection Form

OMB Control No. 3060-0986/OMB Control No. 3060-0819

Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

July 2013

<010>	Study Area Code	351335
<015>	Study Area Name	WESTSIDE INDEPENDENT
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Jane Morlok
<035>	Contact Telephone Number - Number of person identified in data line <030>	7126732311 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	jmorlok@westianet.com

Select the appropriate responses below (Yes, No, Not Applicable) to note compliance as a recipient of Incremental High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e). The information reported on this form and in the documents attached below is accurate.

Incremental Connect America Phase I reporting

<2010>	2nd Year Certification 47 CFR § 54.313(b)(1)(i) - Note that for the July 1 2016 certification, this applies to Round 2 recipients of Incremental Support		
<2011>	3rd Year Certification 47 CFR § 54.313(b)(1)(ii) - Note that for the July 1 2016 certification, this applies to Round 1 recipients of Incremental Support		
<2022>	Recipient certifies, representing year two after filing a notice of acceptance of funding pursuant to 54.312(c), that the locations in question are not receiving support under the Broadband Initiatives Program or the Broadband Technology Opportunities Program for projects that will provide broadband with speeds of at least 4 Mbps/1Mbps - 54.313(b)(2)(i). Round 2 recipients only.		
<2023>	The attachment on line 2024 includes a statement of the total amount of capital funding expended in the previous year in meeting Connect America Phase I deployment obligations, accompanied by a list of census blocks indicating where funding was spent. This covers year two - 54.313(b)(2)(ii). Round 2 recipients only.		
<2024A>	Round 2 Recipient of Incremental Support?		
<2024B>	Attach list of census blocks indicating where funding was spent in year two - 54.313(b)(2)(ii). Round 2 recipients only.	Name of Attached Document Listing Required Information	
<2025A>	Round 1 or Round 2 Recipient of Incremental Support?		
<2025B>	Attach geocoded Information for Phase I milestone reports (Round 1 for year three and Round 2 for year two) - Connect America Fund , WC Docket 10-90, Report and Order, FCC 13-	Name of Attached Document Listing Required Information	
<2015>	2016 and future Frozen Support Certification 47 CFR § 54.313(c)(4)		

(2000) Price Cap Carrier Additional Documentation (Continued)

Data Collection Form

Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)}

<2016> Certification support used to build broadband

Connect America Phase II Reporting {47 CFR § 54.313(e)}

<2017A> Connect America Fund Phase II recipient?

<2017B> Attach information for Phase II - 54.313(e)(1) - list of geocoded locations already meeting the 54.309 public interest obligations at the end of calendar year 2015 and total amount of Phase II support, if any, the price

Name of Attached Document Listing Required Information

cap carrier used for capital expenditures in 2015.

<2018> Attach the number, names, and addresses of community anchor institutions to which the carrier newly began providing access to broadband service in the preceding calendar year - 54.313(e)(2)(ii)

Name of Attached Document Listing Required Information

<2019> Recipient certifies that it bid on category one telecommunications and Internet access services in response to all FCC Form 470 postings seeking broadband service that meets the connectivity targets for the schools and libraries universal service support program for eligible schools and libraries located within any area in a census block where the carrier is receiving Phase II model-based support, and that such bids were at rates reasonably comparable to rates charged to eligible schools and libraries in urban areas for comparable offerings - 54.313(e)(2)(v)

<2020> Recipient certifies that it offered broadband meeting the requisite public interest obligations specified in §54.309 to 40% of its supported locations in the state on December 31, 2017 - 54.313(e)(3)

<2021> Recipient certifies that it offered broadband meeting the requisite public interest obligations specified in §54.309 to 60% of its supported locations in the state on December 31, 2018 - 54.313(e)(4)

<2026> Recipient certifies that it offered broadband meeting the requisite public interest obligations specified in §54.309 to 80% of its supported locations in the state on December 31, 2019 - 54.313(e)(5)

<2027> Recipient certifies that it offered broadband meeting the requisite public interest obligations specified in §54.309 to 100% of its supported locations in the state on December 31, 2020 - 54.313(e)(6)

<010>	Study Area Code	351335
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<039>	Contact Email Address - Email Address of person identified in data line <030>	jmorlok@westianet.com

Complete the items below to note compliance with five year service quality plan (pursuant to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring compliance with the financial reporting requirements set forth in 47 CFR § 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

(3009) Progress Report on 5 Year Plan
Carrier certifies to 54.313(f)(1)(iii)

(3010A) Milestone Certification {47 CFR § 54.313(f)(1)(i)} Yes - Attach Certification

(3010B) Please Provide Attachment Name of Attached Document Listing Required Information

(3012A) Community Anchor Institutions {47 CFR § 54.313(f)(1)(ii)} No - No New Community Anchors

(3012B) Please Provide Attachment Name of Attached Document Listing Required Information

(3013) Is your company a Privately Held ROR Carrier {47 CFR § 54.313(f)(2)} (Yes/No) Yes No

(3014) If yes, does your company file the RUS annual report (Yes/No) Yes No

Please check these boxes to confirm that the attached PDF, on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires:

(3015) Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)

(3016) Document(s) with Balance Sheet, Income Statement and Statement of Cash Flows

(3017) If the response is yes on line 3014, attach your company's RUS annual report and all required documentation Name of Attached Document Listing Required Information

(3018) If the response is no on line 3014, is your company audited? (Yes/No) Yes No

If the response is yes on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains:

(3019) Either a copy of their audited financial statement; or

(3020) (2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows

(3021) Management letter and/or audit opinion issued by the independent certified public accountant that performed the company's financial audit.

If the response is no on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains:

(3022) Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers

(3023) Underlying information subjected to a review by an independent certified public accountant

(3024) Underlying information subjected to an officer certification.

(3025) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows

(3026) Attach the worksheet listing required information Name of Attached Document Listing Required Information

(3005) Rate Of Return Carrier Additional Documentation (Continued)	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010> Study Area Code	351335
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<030> Contact Name - Person USAC should contact regarding this data	Jane Morlok
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<039> Contact Email Address - Email Address of person identified in data line <030>	jmorlok@westianet.com

Financial Data Summary

(3027) Revenue	
(3028) Operating Expenses	
(3029) Net Income	
(3030) Telephone Plant In Service(TPIS)	
(3031) Total Assets	
(3032) Total Debt	
(3033) Total Equity	
(3034) Dividends	

<010>	Study Area Code	351335
<015>	Study Area Name	WESTSIDE INDEPENDENT
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<039>	Contact Email Address - Email Address of person identified in data line <030>	jmorlok@westianet.com

4005 Rural Broadband Experiment

Authorized Rural Broadband Experiment (RBE) recipients must address the certification for public interest obligations, provide a list of newly served community anchor institutions, and provide a list of locations where broadband has been deployed.

Public Interest Obligations – FCC 14-98 (paragraphs 26-29, 78)

Please address Line 4001 regarding compliance with the Commission’s public interest obligations. All RBE participants must provide a response to Line 4001.

4001. Recipient certifies that it is offering broadband to the identified locations meeting the requisite public interest obligations consistent with the category for which they were selected, including broadband speed, latency, usage capacity, and rates that are reasonably comparable to rates for comparable offerings in urban areas?

Community Anchor Institutions – FCC 14-98 (paragraph 79)

4003a. RBE participants must provide the number, names, and addresses of community anchor institutions to which they newly deployed broadband service in the preceding calendar year. On this line, please respond (yes – attach new community anchors, no – no new anchors) to indicate whether this list will be provided.

If yes to 4003A, please provide a response for 4003B.

4003b. Provide the number, names and addresses of community anchor institutions to which the recipient newly began providing access to broadband service in the preceding calendar year. Name of Attached Document Listing Required Information _____

Broadband Deployment Locations – FCC 14-98 (paragraph 80)

4004a. Attach a list of geocoded locations to which broadband has been deployed as of the June 1st immediately preceding the July 1st filing deadline for the FCC Form 481. Name of Attached Document Listing Required Information _____

4004b. Attach evidence demonstrating that the recipient is meeting the relevant public service obligations for the identified locations. Materials must at least detail the pricing, offered broadband speed and data usage allowances available in the relevant geographic area. Name of Attached Document Listing Required Information _____

Certification - Reporting Carrier Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010>	Study Area Code	351335
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<039>	Contact Email Address - Email Address of person identified in data line <030>	jmorlok@westianet.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients	
I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.	
Name of Reporting Carrier: WESTSIDE INDEPENDENT	
Signature of Authorized Officer: CERTIFIED ONLINE	Date 06/30/2016
Printed name of Authorized Officer: JANE MORLOK	
Title or position of Authorized Officer: CFO	
Telephone number of Authorized Officer: 7126732311 ext.	
Study Area Code of Reporting Carrier: 351335	Filing Due Date for this form: 07/01/2016
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

Certification - Agent / Carrier Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010>	Study Area Code	351335
<015>	Study Area Name	WESTSIDE INDEPENDENT
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<030>	Contact Name - Person USAC should contact regarding this data	Jane Morlok
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<039>	Contact Email Address - Email Address of person identified in data line <030>	jmorlok@westianet.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
<p>I certify that (Name of Agent) _____ is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.</p>	
Name of Authorized Agent:	
Name of Reporting Carrier:	
Signature of Authorized Officer:	Date:
Printed name of Authorized Officer:	
Title or position of Authorized Officer:	
Telephone number of Authorized Officer: ext.	
Study Area Code of Reporting Carrier:	Filing Due Date for this form:
<small>Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.</small>	

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
<p>I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.</p>	
Name of Reporting Carrier:	
Name of Authorized Agent Firm:	
Signature of Authorized Agent or Employee of Agent:	Date:
Name of Authorized Agent Employee:	
Title or position of Authorized Agent or Employee of Agent:	
Telephone number of Authorized Agent or Employee of Agent: ext.	
Study Area Code of Reporting Carrier:	Filing Due Date for this form:
<small>Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.</small>	

Attachments

FCC Form 481, Line 510: Certification of Compliance with Applicable Service Quality Standards and Consumer Protection Rules

CERTIFICATION OF WESTSIDE INDEPENDENT TELEPHONE COMPANY

Sec. 54.313(a)(5) Service Quality Standards and Consumer Protection Rules Compliance

Pursuant to § 54.313(a)(5) for High-cost Recipients, Carrier hereby certifies that it is in compliance with applicable service quality standards and consumer protection rules. The Carrier measures its service connection, held order, and service interruption performance monthly according to Iowa Administrative Code §199-22.6. Carrier is in compliance with all of the Iowa Utilities Board rules governing rates charged and service supplied by Telephone Utilities as outlined in Section 199, Chapter 22 of the Iowa Administrative Code. Carrier follows Customer Proprietary Network Information (CPNI) rules and also files the annual CPNI certification with the FCC pursuant to the FCC's current CPNI rules and regulations. Carrier has also implemented an Identity Theft Prevention Program in accordance with the Federal Trade Commission's current Red Flags Rule.

Available for inspection are the following items documenting our procedures for compliance:

- Carrier's service catalog
- Service terms and conditions
- Sample notice to customers on matters related to privacy
- Procedures for notice to customers of rate changes
- Notice to customers of Truth-In-Billing requirements
- Notice to customers of complaint procedures
- Disability accessibility notification
- Procedure for receiving emergency calls during non-business hours

I verify that the foregoing is true and correct. Executed on June 24, 2016.

/s/ Jane Morlok

Jane Morlok, CFO
Westside Independent Telephone Company

FCC Form 481, Line 610: Certification Regarding Ability to Function in Emergency Situations

CERTIFICATION OF WESTSIDE INDEPENDENT TELEPHONE COMPANY

Sec. 54.313(a)(6) Ability to Function in an Emergency Situation

Pursuant to § 54.313(a)(6) for High-cost Recipients, Carrier hereby certifies that it is able to function in emergency situations as set forth in § 54.202(a)(2). Carrier is able to remain functional in an emergency situation through the use of back-up power to ensure functionality without an external power source. Carrier has backup battery (or equivalent power) reserve in its central office, which enables it to maintain a minimum of two hours of backup power to ensure functionality without an external power source if external power is lost. Carrier's network is engineered to handle reasonable excess traffic in the event of traffic spikes resulting from emergency situations. Carrier has redundancy in its network for use in re-routing traffic when facilities are damaged.

I verify that the foregoing is true and correct. Executed on June 24, 2016.

/s/ Jane Morlok

Jane Morlok, CFO
Westside Independent Telephone Company

FCC Form 481, Line 1010: Certification Regarding Voice Services Rate Comparability

CERTIFICATION OF WESTSIDE INDEPENDENT TELEPHONE COMPANY

Sec. 54.313(a)(10) Voice Services Rate Comparability

Pursuant to § 54.313(a)(10) for High-cost Recipients, Carrier hereby certifies that the pricing of its fixed voice services is no more than two standard deviations above the applicable national average urban rate for voice service, as published annually by the Wireline Competition Bureau.

I verify that the foregoing is true and correct. Executed on June 24, 2016.

/s/ Jane Morlok

Jane Morlok, CFO
Westside Independent Telephone Company

FCC Form 481, Line 1030: Certification Regarding Broadband Services Rate Comparability

CERTIFICATION OF WESTSIDE INDEPENDENT TELEPHONE COMPANY

Sec. 54.313(a)(12) Broadband Services Rate Comparability

Pursuant to § 54.313(a)(12) for High-cost Recipients, Carrier hereby certifies that the pricing of its fixed Broadband services is no more than two standard deviations above the applicable national average urban rate for Broadband service, as published annually by the Wireline Competition Bureau.

I verify that the foregoing is true and correct. Executed on June 24, 2016.

/s/ Jane Morlok

Jane Morlok, CFO
Westside Independent Telephone Company

FCC Form 481, Line 1210 Westside Independent Telephone Company

Lifeline Terms and Conditions

Westside Independent Telephone Company offers Lifeline program-supported service to qualified low-income residential consumers for one telephone line per eligible household. The lifeline program provides discounts to eligible low-income consumers to help them establish and maintain telephone service. Lifeline assistance lowers the cost of basic, monthly local telephone service. Eligible consumers can receive \$9.25 per month in discounts. In addition, the Federal Universal Service Charge is not assessed to consumers participating in Lifeline. Toll blocking prevents the placement of all long distance calls for which a subscriber would be charged. Toll block is available to eligible consumers at no cost. Also, by choosing this option, consumers are usually not charged a deposit.

Lifeline Program Eligibility Information

Program Based Eligibility

Consumers are eligible for Lifeline if they, one of their dependents or their household participate in one of the following qualifying assistance programs:

- Low-Income Home Energy Assistance Program (LIHEAP)
- Federal Public Housing Assistance (FPHA) or Section 8
- Supplemental Nutrition Assistance Program (SNAP)
- Medicaid
- National School Lunch Program’s (NSLP) Free Lunch Program
- Program Supplemental Security Income (SSI)
- Temporary Assistance for Needy Families (TANF)

Lifeline applicants must present documentation demonstrating eligibility either through participation in one of the qualifying federal assistance programs or through income-based means.

Acceptable documentation of program-based eligibility includes: current or prior year’s statement of benefits from a qualifying state federal or Tribal program; notice letter of participation in a qualifying state federal or Tribal program; program participation documents; or another official document evidencing the consumer’s participation in a qualifying state, federal or Tribal program.

Income Based Eligibility

In addition, consumers are eligible for Lifeline if their household income is at or below 135% of the federal poverty guidelines.

2016 Federal Poverty Guidelines – 135%

Household Size	48 Contiguous States and D.C.	Alaska	Hawaii
1	\$16,038	\$20,034	\$18,455
2	\$21,627	\$27,027	\$24,881
2	\$27,216	\$34,020	\$31,307
4	\$32,805	\$41,013	\$37,733
5	\$38,394	\$48,006	\$44,159
6	\$43,983	\$54,972	\$50,585
7	\$49,586	\$61,992	\$57,011
8	\$55,202	\$69,012	\$63,464
Each Add’l Person	\$5,616	\$7,020	\$6,453

Acceptable documentation of income eligibility includes: prior year's state, federal or Tribal tax return; current income statement from an employer or paycheck stub; social security statement of benefits; Veterans Administration statement of benefits; retirement/pension statement of benefits; unemployment/workmen's compensation statement of benefits; federal or Tribal notice of letter participating in General Assistance; or a divorce decree or child support award or other official document containing income information.

Number of Minutes-of-Use provided as Part of Lifeline Program Service

The Company's Voice Lifeline service includes unlimited local minutes of use within the toll-free calling area. The Company's Voice Lifeline Plan does not include any free minutes of use for toll. Toll is billed at the standard toll rate depending on which interexchange carrier the consumer subscribes to for toll service. As part of the Life Service, Toll Blocking is available to eligible consumers at no cost.

Rates

Subscribers may receive the Lifeline credit on any type or grade of local service, including bundled services that are normally offered by the Company. Advertised rates do not include any applicable taxes or surcharges.

Recertification of Lifeline Eligibility

Lifeline recipients are required to recertify their eligibility annually. Failure to properly recertify a recipient's continued eligibility for the Lifeline program will result in termination of the Lifeline recipient's monthly Lifeline discount and de-enrollment from the Lifeline Program.

Additional Lifeline Program Information

The Lifeline program is limited to one benefit per household, consisting of either wireline or wireless service. A household is defined, for purposes of the Lifeline program, as an individual or group of individuals who live together at the same address and share income and expenses. Lifeline is a government benefit program, and consumers who willfully make false statements in order to obtain the benefit can be punished by fine or imprisonment or can be barred from the program.

FCC Form 481 – Line 3010

Westside Independent Telephone Company

Progress Report of 5-Year Plan – Milestone Certification

Pursuant to 47 C.F.R. § 54.202(a), Westside Independent Telephone Company certifies that it has taken reasonable steps to provide upon reasonable request broadband service at actual speeds of 10 Mbps downstream/1 Mbps upstream, with latency suitable for real-time applications, including Voice over Internet Protocol, and usage capacity that is reasonably comparable to reasonably comparable offerings in urban areas, and that requests for such service are met within a reasonable amount of time.

FCC Form 481 – Line 3012

Westside Independent Telephone Company

Progress Report on 5 Year Plan – Community Anchor Institutions

Westside Independent Telephone Company does not have any newly served community anchor institutions because all anchor institutions had broadband service available to them prior to 2014.

REDACTED - FOR PUBLIC INSPECTION

REDACTED – FOR PUBLIC INSPECTION

WESTSIDE INDEPENDENT TELEPHONE COMPANY (SAC 1335)

ATTACHMENT – LINE 3026

ATTACHMENT REDACTED IN ENTIRETY